

FRONT OF YONGE TOWNSHIP PUBLIC LIBRARY COMMUNITY SURVEY

***1. Are you a member of Front of Yonge Library?**

- Yes
- No

2. Are you a member of another library?

- Yes
- No

If yes, which one?

3. How often do you physically visit the FOY library?

- Frequently (once a week)
- Once in a while (1 to 3 times per month)
- Not very often (less than once a month)
- Never

4. How often do you visit the library on behalf of someone else?

- Frequently (once a week)
- Once in a while (once a month)
- Not very often (once every one to three months)
- Never

5. How often do you visit the library online?

- Frequently (once a week)
- Once in a while (once a month)
- Not very often (every 1 to 3 months)
- Never

6. How often do you visit the library online on behalf of someone else?

- Frequently (once a week)
- Once in a while (once a month)
- Not very often (every 1 to 3 months)
- Never

7. What would make you use the library more? Check all that apply.

- "New" Books / Updated Selection
- The Library is good as it is...
- Extended Hours
- Better Location (if I lived closer)
- Free Membership

- Better Marketing
- DVD Selection
- Seating
- More Computers
- Author Nights
- Lectures/ Kids Programs/Workshops/Events Café Style Décor E-Books, E-Readers Parking Internet (Wi-Fi)
- More Activities
- Other (please specify)

8. What would be your preferred day(s) to visit the library?

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday
- No preference

9. What is your preferred time of day to visit the library?

- Morning
- Afternoon
- Evening

10. What is your opinion of the current hours for the library?

- Current hours are adequate
- Current hours are great
- Current hours are not adequate

I would prefer:

Current
Tuesdays 12:30 to 8:00
Thursdays 9:00 to 1:00
Thursdays 5:00 to 8:00
Saturdays 9:00 to 1:00

11. Which products and services do you or your family use at the library currently or would be interested in using?

Check all that apply.

- | | | |
|------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| <input type="checkbox"/> Audio books (Adult) | <input type="checkbox"/> Entertainment DVD (Adult) | <input type="checkbox"/> Meeting Rooms |
| <input type="checkbox"/> Audiobooks (Children) | <input type="checkbox"/> Entertainment DVD (Children) | <input type="checkbox"/> NonFiction DVD (Adult) |
| <input type="checkbox"/> Audiobooks (Teen) | <input type="checkbox"/> Entertainment DVD (Teen) | <input type="checkbox"/> NonFiction DVD (Children) |
| <input type="checkbox"/> Books (Adult) | <input type="checkbox"/> eBooks | <input type="checkbox"/> NonFiction DVD (Teen) |
| <input type="checkbox"/> Books (Children) | <input type="checkbox"/> eReader | <input type="checkbox"/> Online Databases |
| <input type="checkbox"/> Books (Teen) | <input type="checkbox"/> Interlibrary Loans | <input type="checkbox"/> Online Hold/Renew |
| <input type="checkbox"/> CDs (Adult) | <input type="checkbox"/> Internet Training (Internet, electronic training, computers, ereaders, etc.) | <input type="checkbox"/> Photocopying |
| <input type="checkbox"/> Coffee | <input type="checkbox"/> Laminating | <input type="checkbox"/> Printing |
| <input type="checkbox"/> Computers | <input type="checkbox"/> Magazines (Adult) | <input type="checkbox"/> Research assistance |
| <input type="checkbox"/> Computers (Children) | <input type="checkbox"/> Magazines (Teen) | <input type="checkbox"/> Seating Areas/Reading Chairs |
| <input type="checkbox"/> eAudiobooks | | <input type="checkbox"/> Study Rooms |

12. Which programs and events are you and your family attending or interested in attending? Check all that apply.

- | | | |
|---------------------------------------|-------------------------------------------------|-----------------------------------------------------|
| <input type="checkbox"/> Open house | <input type="checkbox"/> Toddler program | <input type="checkbox"/> Sauerkraut workshop |
| <input type="checkbox"/> Puzzle night | <input type="checkbox"/> 4-H club | <input type="checkbox"/> Pottery workshop at school |
| <input type="checkbox"/> Lego club | <input type="checkbox"/> Summer reading program | <input type="checkbox"/> Christmas drop and shop |
| <input type="checkbox"/> Book club | <input type="checkbox"/> Colouring for adults | <input type="checkbox"/> Author visits |
| <input type="checkbox"/> Line dancing | <input type="checkbox"/> Kimchi workshop | |

13. Are you able to easily access the library's location?

- Yes
 No

14. Does the library offer enough accessible services and facility features for people with disabilities?

- Yes
 No

Comments:

15. Where do you hear about library events and programs? Check all that apply.

- School
 Township newsletters
 Social Media
 Word of mouth
 At the library
 Website
 Never hear

16. Where have you seen the library represented in the community? Check all that apply.

- Mallorytown summer festival
 Mallorytown winter festival
 Front of Yonge School BBQ
 Purcell's Freshmart annual BBQ
 Welcome to Kindergarten
 Other

17. Please Rank the Library's Facilities on a scale of 1 to 5. (1 = Very Poor, 5=Excellent)

Accessible Furnishings	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Computer Stations	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Library Layout	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Decor	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

Reading Chairs	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Work Area	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Technology	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

18. Please rank the library's customer services on a scale of 1 to 5. (1= Very Poor, 5= Excellent)

Friendliness	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Knowledge	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Availability	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

19. How would you rate your overall library experience? (1 = Not at all happy, 5= Very Happy)

1
 2
 3
 4
 5

Comments:

20. Where would you like to see the library in 5 to 10 years?

21. What is your gender?

- Male
- Female

22. How many family members are within your household in each of the following age ranges?

0 to 6	<input type="text"/>
7 to 12	<input type="text"/>
13-17	<input type="text"/>
18-24	<input type="text"/>
25-34	<input type="text"/>
35-49	<input type="text"/>
50-64	<input type="text"/>
65-79	<input type="text"/>
80+	<input type="text"/>

23. Please indicate your age range

- 7-12
- 13-17
- 18-24
- 25-34
- 35-49
- 50-64
- 65-79
- 80+

24. Please suggest any new fundraising ideas that you might have for the library.

Thank you for your participation!